



Appointment Cancellation Policy

At Northwest Pediatric Care, we love to assist and care for all our patients through continuity of care. In our efforts to do so, we provide an automated telephone service that performs appointment reminder calls. This service provides us with a report indicating the canceled appointments and allows us to offer the available appointment to other patients that need a visit that day.

No show appointments are costly to our practice, causes interruption to our providers schedules, and hinders our ability to accommodate other patients. Although we understand different circumstances may arise, such as a visit to the urgent care or loss of a loved one we ask that our patients notify our office when needing to canceling or reschedule their appointment at the time of their reminder calls to prevent a "No Show" appointment.

We have incorporated a "\$50.00 charge of for all No Show" or canceled appointments less than a 24 hour notice. This charge will be automatically assigned to your account. We ask that you cancel your appointment upon your receipt of the reminder call or contact our office 24 hours prior to your appointment to cancel or reschedule. If appointments are continuously No showed or canceled a patient may be subject to discharge.

We thank you for your continued patronage, cooperation and understanding.

Please print and sign below as your acknowledgment that you have read and agreed to this policy.

Print Name: _____

Signature: _____ Date: _____